



County of Summit Natural Gas Aggregation Program Frequently Asked Questions

What is Opt-out Aggregation?

- Eligible customers not under contract are automatically included unless they opt-out. Other customers must call to join.

What Are Natural Gas Aggregation Benefits?

- Fixed Price Options
- Price Buying Leverage
- Risk Mitigation & Cost Control
- Best Combination of Term, Service & Pricing Available

How Will I Be Billed?

- Meter Reads & Billing by Local Utility
- New Supplier Gas Charge Included on Bill
- Payments Made to Local Utility
- Budget Billing Option Availability Continues
- Automatic Payment Option Availability Continues
- Gas Service Line and Other Insurance Programs Unaffected
- Itemization of LDC's Regulated Charges
- Itemization of Supplier's Deregulated Charges

How Will My Account be Serviced?

- Via Local Distribution Company (LDC), Dominion East Ohio
- Meter Reads & Billing
- Maintenance of Pipeline Delivery System

Who is Eligible to Participate?

- Residential Account Holders in the Program Area of the Townships of Bath, Boston, Copley, Coventry, Northfield Center, Richfield, Springfield, Twinsburg and the City of New Franklin
- Commercial and Governmental Account Holders in the Program Area using less than 500 Mcf/year

Who is Not Eligible to Participate?

- PIPP Customers
- Delinquent Bill Payees
- Customers Under Contract with 3rd Party Supplier; However They Can Opt-In by Calling Program Supplier
- Commercial Accounts using greater than 500 Mcf/Year, However They Can Call Buckeye Energy Brokers For Pricing

What if I'm Moving into The Community?

- May Not Receive Program Offer Mailing
- Need to Contact Supplier
- Need to Know Terms of Any Existing Contracts

What if I'm Moving out of The Community?

- May Opt-Out Free If Moving Out of the Community
- May Leave Any Other Time Without a Termination Fee

How Do We Strike the Program's Natural Gas Price?

- Can Strike within Specified Time Before Contract Start
- Strike Price For Full or Portion of Contract Term
- Secure Retail Adder \$ / Mcf to Mitigate Risk
- Calculate & Track Indicative Pricing Based on NYMEX Strike During Favorable Market Conditions by Having Authorized Official Sign and Fax Strike Notice

Natural Gas Aggregation Program Summary

What is the Program Price & Term?

<u>Billing Term</u>	<u>Current Price</u>
March 2013 to October 2015	\$4.38/Mcf

Who Do I Contact?

<u>Contact</u>	<u>Phone</u>	<u>Issue</u>
Dominion East Ohio	1-800-362-7557	Emergencies Service Interruptions Service Turn On/Off Billing Disputes
Supplier: Constellation	1-800-718-1493	Join or Leave Program
Thomas M. Bellish, Buckeye Energy Brokers Buckeyeenergybrokers.com	1-866-302-2237	Program Questions

